

JASON X. DAVIS PGA Professional

1158 East Sycamore St., North Cerrito, CA 94530 • (510)123-4567 • jdavis2003@pga.com

- Extensive Experience in Private Club Operations
- Skilled in Providing Exceptional Customer Service
- Documented Success in Member Sales and Retention
 - Successful in Driving New Business

ACHIEVEMENT HIGHLIGHTS

Developed membership recruitment strategy that brought in 43 new members in 2013 Created a unique marketing and promotions campaign that increased rounds by 11% in 2012 Increased tournament participation 25% from 2010 – 2012

PROFESSIONAL EXPERIENCE

Head Golf Professional

Sun City Country Club, Hercules, CA An 18-hole private member-owned country club with 350 members playing 30,000 rounds annually and a merchandise concession with \$750,000 in annual revenues.

- Trimmed golf operations expenses by 19% from 2008 level
- Provided 300 hours of personal instruction for members annually
- Brought in 3 new corporate events grossing \$35,000 in club revenues in 2012
- Incorporated innovative staff training programs to maintain high customer service standards
- Created club's monthly newsletter and social media communications

Assistant Golf Professional

Monterey County Country Club, East Salinas, TX An 18-hole upscale semi-private club with 175 members and customers playing 37,000 rounds annually

- Managed golf operations in the absence of Head Professional
- Helped install a POS system leading to improved golf shop efficiency
- Assisted in staff development/motivation for 13 outside service staff, increasing morale and member service
- Managed more than 25 annual corporate events with revenues in excess of \$200,000
- Taught over 250 private lessons to players of all levels
- Assisted in sales and purchasing for \$750,000 merchandise concession

PROFESSIONAL ACCOMPLISHMENTS

- Class A PGA Member, Professional Golfers' Association of America
- Winner of the 2003 PGA Southern Texas Chapter Pro-Am
- Placed 3rd in the 2000 Southern Texas Section Assistants Championship
- Awarded PGA Teacher of the Year, Southern Texas Section PGA, 2003
- Voted 2002 PGA Private Club Merchandiser of the Year, Southern Texas Section PGA

FORMAL EDUCATION

Bachelor's Degree in Hospitality Management: California State University, 1998

PROFESSIONAL EDUCATION

1999–Present, 120 hours PGA Continuing Education relating to *business and staff management and golf instruction* 2007 – Took extensive 200 hour online program on utilizing the web for creating and promoting business

COMMUNITY INVOLVEMENT

2004 – PresentGive a minimum of 4 speeches per year to fraternal groups promoting golf and the club2006 – PresentVolunteer for American Cancer Society's Annual "Swing in Support" fundraiser2008 – 2011Volunteer for "GRIP", a golf program supporting underserved kids in Hercules

2007 - Present

1999 - 2006



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REFERENCE PAGE

Mr. Frank Dithers, PGA Director of Golf XYZ Golf Club 54 Stanyon Ct. Berkeley, CA 94708 (123)456-7890 <u>fdithers@comcast.com</u>

Ms. Doris Smallville, PGA

General Manager ABC Golf Complex Albany, CA 94707 (123)456-7891 doriss@comcast.com

Mr. James Fox

Store Manager All Sports Athletics 1697 45th Ave. North San Francisco, CA 14569 (415)123-4567 storemanager@allsportsathletics.net

Ms. Susan Waters, Esq.

Attorney of Law 890 2nd Ave. Berkeley, CA 94706 (123)456-7892 susanattorneylaw@frontier.com

Ms. LaShawna David

Manager, Human Resources Gerintologee Corp. 1245 Suebee Drive Los Altos, CA 94025 (408)123-4567 Idavid@gerintologee.com

Additional recommendations and an extended list of affiliations are available at:

www.linkedin.com/in/jasonxdavis